

**DEPARTMENT OF EDUCATION
KOHIMA COLLEGE, KOHIMA**

STUDENT SATISFACTION SURVEY AND FEEDBACK REPORT OF THE STUDENTS (2024-2025)

The Department of Education with the objective to acquire necessary details on how the students observe the teaching-learning environment and how satisfied they are with the infrastructure and facilities of the Institution, a Student Satisfaction Survey was collected from Education major students of different Semesters so as to know their opinions, satisfactions and if any necessary changes are required in the Institution and the teaching-learning process.

The following data presents the evaluation of the survey in different domains received from the students of different semesters of Education department:-

(Total responses received: 47)

1. Domain No 1: How much of the syllabus was covered in the class?

➡ 38.3% responded that syllabus is covered in the range of 70-84% and 55.3% responded that syllabus is covered in the range of 85-100%.

2. Domain No 2: How well did the teachers prepare for the classes?

➡ 66% responded *satisfactorily* and 24.3% responded *thoroughly*.

3. Domain No 3: How well were the teachers able to communicate?

➡ 51.1% responded *Always effective*, 25.5% responded *just satisfactorily* and 19.1% responded *sometimes effective*.

4. Domain No 4: The teacher's approach to teaching can best be described as?

➡ 53.2% responded *very good*, 23.4% responded *good* and 19.1% responded as *excellent*.

5. Domain No 5: Fairness of the internal evaluation process by the teachers.

➡ 57.4% responded *Always Fair*, 40.4% responded *Usually Fair*.

6. Domain No 6: Was your performance in assignments discussed with you?

➡ 29.8% responded *Usually*, 29.8% responded *Ocassionally/Sometimes*, 25.5% responded *everytime* and 14.9% *rarely*.

7. Doman No 7: The Institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

➡ 32.6% responded *Often*, 28.3% responded *Rarely*, 17.4% responded *Sometimes*, 10.9% responded *Regularly* and 10.9% *Rarely*.

8. Domain 8: The teaching and mentoring process in your institution facilitates you in cognitive, social and economic growth.

➡ 36.2% responded *Moderately*, 31.9% responded *Very Well* and 25.5% responded *Significantly*.

9. Domain 9: The institution provides multiple opportunities to learn and grow.

➡ 40.4% responded *Agree*, 38.3% responded *Strongly Agree*, 10.6% responded *Neutral*, 10.6% responded *Disagree*.

10. Domain 10: Teachers inform you about your expected competencies, course outcomes and programme outcomes.

➡ 34.8% responded as *Occasionally/Sometimes*, 32.6 responded *Everytime*, 30.4% responded *Usually*.

11. Domain No 11: Your mentor does a necessary follow-up with an assigned task to you

➡ 36.2% responded *Usually*, 23.4% responded *Occasionally/Sometimes*, 14.9% responded *Rarely*, 14.9% responded *I don't have a mentor*, 10.6% responded *Everytime*.

12. Domain No 12: The teachers illustrate the concepts through examples and applications.

➡ 44.7% responded *Usually*, 38.3% responded *Everytime* and 12.8% responded as *Occasionally/Sometimes*.

13. Domain No 13: The teachers identify your strengths and encourage you with providing right level of challenges.

➡ 55.4% responded *Reasonably*, 19.1% responded *fully*, 10.6% responded *Partially*, and 8.5% responded *Slightly*.

14. Domain No 14: Teachers are able to identify your weaknesses and help you to overcome them.

➡ 34% responded *Usually*, 25.5% responded *Occasionally/Sometimes* and 23.4% responded as *Everytime*.

15. Domain No 15: The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

➡ 51.1% responded *Agree*, 25.5% responded *Neutral* and 21.3% responded *Strongly Agree*.

16. Domain No 16: The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

➡ 42.6% responded *Moderate*, 27.7% responded *Somewhat*, 19.1% responded *To a great extent*, 8.5% responded *Very little*.

17. Domain No 17: Teachers encourage you to participate in extracurricular activities.

➡ 45.7% responded *Agree*, 32.6% responded *Strongly agree* and 17.4% responded *Neutral*.

18. Domain No 18: Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

➡ 40.4% responded *To a great extent*, 31.9% responded *Moderate* and 23.4% responded *Somewhat*.

19. Domain No 19: What percentage of teachers us ICT tools such as LCD projector, Multimedia etc. While teaching.

➡ 39.1% gave a range of 70-89%, 37% responded *Above 90%* and 19.6% responded as *50-69%*.

20. Domain No 20: The overall quality of teaching-learning process in your institute is very good.

➡ 46.8% responded *Agree*, 31.9% responded *Strongly agree* and 19.1% responded *Neutral*.

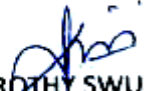
21. Domain No 21: Give three observation/Suggestions to improve the overall teaching-learning experiences in your institutions (Give in points)

➤ *The response to this domain was received from 34 students. The following are the observation/suggestions received from students to improve the overall teaching-learning experiences in the Institution:*

1. Proper explanation by using example so that students can understand the concept easily.
2. Students must be taught to do their work practically in real time.
3. Provision of study material at the earliest is very crucial so that students can prepare in advance thoroughly for the outstanding performance.
4. Collaborative learning.
5. Using of more E-learning tools and multimedia.
6. Encourage more reflection in learning.
7. There is a huge lack of regular presentations and interval tests, which is a must for us students.
8. On my perspective, the teachers need a thorough study on their subject and make their teachings more centric, participative and learning-centred rather than writing and memorising.
9. The Institution is not rigid nor productive, but rather lacking a lot. The environment is not decisive nor is it student learning-centred and which becomes a liability to us; students.
10. To provide school bus.
11. To divide class into sections.
12. Strong collaboration of both teachers and students is necessary.
13. Friendly classroom environment is very much important in comprehensive learning.
14. Activities such as presentation, classroom activities and debate booster the learning quality of the students.
15. To focus the teaching more on practicals or day to day experiences.
16. Teachers to give printout notes sometimes, since students has to spend a lot of pocket money on printing notes.
17. Lecturers has to be more regular.
18. Presentations should be taken not often but sometimes.
19. Face-to-face communication should be established like, asking questions verbally, which would enhance our creativity.
20. More practicals should be taken, so that we can learn more quickly and easily.
21. Incorporate interactive learning methods.
22. Regular feedback and assessment.
23. More technology to enhance learning.
24. Need to improve.
25. Still lacking.
26. And more of experiments.

27. Teachers should motivate the students as much as possible so that students will have a sense of motivation to work harder.
28. Overall the teaching and learning process is Kohima College Kohima is satisfactory.
29. More regular.
30. Interaction with students.
31. Encourage and motivate students.
32. Use interactive methods like group discussions.
33. Provide regular feedback through mentoring.
34. Integrate tech and online resources for better learning.
35. Some teacher are hard to understand-training on communication and teaching method would help.
36. More interactive methods like group and visual aids should be used by all the teacher.
37. Fixing broken fan, and projector and some uncomfortable seats is important for better class environment.
38. Regularity.
39. Understanding student needs.
40. More empathy and patience towards students.
41. Active learning strategies.
42. Technology integration.
43. Student engagement and feedback.
44. Teachers should provide proper and detailed explanation about each and every topic.
45. They can raise questions randomly to keep students engage with the lesson.
46. Teachers should inform in advance what the topic is about and even give slight layout to for better understanding.
47. Encourage collaboration projects to foster team-work and communication skills.
48. Implement mentorship programs to guide students and provide support.
49. Focus on skill-based learning to prepare students for industrial demands.
50. More interactive teaching.
51. College bus.
52. Workshops on communication skill and research skill.
53. Educational tour.
54. Regular feedback.
55. Punctuality.
56. Semester wise internships for applied learning.
57. To connect with all the individuals.
58. Focus more on practical education rather than just reading, writing and memorising.
59. Have a proper lesson planning.
60. Utilize real world example.
61. Establish clear objective in classroom.
62. They should know the student weakness and teach them well.

63. They should be regularly in college.
64. Let the teachers attend class regularly.
65. Strict inspection on attendance.
66. Providing and updating information to the students.
67. Academic support service.
68. Concise feedback in performance.
69. Personalised learning.
70. Efficiency.
71. Simple and effective.
72. Broader understanding.
73. Embrace active learning.
74. Promote collaboration.
75. Use storytelling to enhance engagement.
76. Not much involve in presentation/activity.
77. To conduct more programs based on learning.
78. Every students should be give an opportunity to express their thoughts so that students can come out of their comfort zone.
79. To my suggestions just want to explore some place to gain more knowledge just once in a year.
80. In my point to view, you're giving your full effort in teaching us and guiding us. I want this continue till my last sem.
81. If syllabus is over teachers should go for revision which will help to clear students doubt.
82. College education is little tough so teachers should focus on the students who is weak and hard to catchup.
83. Teachers should use more diagrams during explanation.
84. Promote interactive teaching methods.
85. Incorporate digital tools.
86. Encourage regular feedback.
87. More explanation through PPT.
88. Experiencing outdoors to know and learn more about researching methods and learning.
89. After every unit giving class test as it help us to keep in touch with our syllabus.


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